



A.H. Smith Return and Exchange Form

If, at any time or for any reason, you do not feel your purchase has worn well, aged gracefully, or lived up to your expectations, simply return it for an exchange or a refund.

DIRECTIONS: Please print this form and include with your order. There is a \$6.95 charge for returns and \$2 charge for exchanges in which you may also reuse the original packaging. Return address: A.H.Smith ATTN: Returns PO Box 190 Kipling, NC 27543. If you have any questions, contact us at (919) 924-6267 or service@ahsmith.com

STEP 1. ORDER INFORMATION. Original order number (if available): _____

Originally Purchase by: <input type="checkbox"/> address change Name _____ Address _____ City, State _____ Zip Code _____ Day Phone Number _____ Evening Phone Number _____ Email _____	Send Refund or Exchange to: (If different from left) Name _____ Address _____ City, State _____ Zip Code _____ Day Phone Number _____ Evening Phone Number _____ Email _____
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STEP 2. EXCHANGE ITEMS.

EXCHANGE- NEW ITEMS REQUESTED			
Style #	Color	Size	Quantity

STEP 3. RETURN ITEMS. Please list the item(s) you are returning, including reason code (see chart below)

ITEMS RETURNED				
Reason	Style #	Color	Size	Quantity

Quality	Satisfaction	Performance/Service	Catalog
01 Quality unsatisfactory	31 Did not like styling	11 Care instruction failed	21 Too small
02 Defective construction	32 Did not like fabric	12 Did not perform well	22 Too large
03 Finish unacceptable	33 Did not like color	51 Shipping damage	23 Ordered wrong size
04 Difficult to assemble	34 Price too high	52 Wrong item sent	41 Not as described
			42 Not as pictured

STEP 4. METHOD OF PAYMENT

If the value of your exchange or new order exceeds the value of your return, please provide a method of payment

- Check or money order enclosed payable to Gilbert & Frech, LLC
- Invoice my PayPal account. Email: _____
- Credit card: Visa MasterCard American Express Discover

Credit card information:

Card Number: _____ Expiration Date: _____
 Signature _____